

SMS TERMS & CONDITIONS:

SMS Program: By opting into SMS communications from Helms Home Care, you agree to receive text messages from Helms Home Care related to your services, including scheduling, care coordination, visit notifications, service-related updates, and quality assurance or patient experience communications. SMS communications are informational and service-related. Helms Home Care does not send marketing, advertising, promotional, or solicitation messages through SMS.

How You Consent: You may consent to receive SMS communications by replying to a text message from Helms Home Care or otherwise choosing to communicate with Helms Home Care through text messaging. Consent to receive SMS messages is voluntary and is not a condition of receiving healthcare services from Helms Home Care.

Message Frequency: Message frequency may vary depending on your service needs and communication preferences.

Message and Data Rates: Message and data rates may apply depending on your mobile carrier and phone plan.

Opt-Out: You may stop receiving SMS messages at any time by replying: STOP. After you send STOP, you will no longer receive SMS messages from Helms Home Care unless you provide consent to resume communication.

Help: For assistance, reply: HELP or contact Helms Home Care directly at 704-802-9625.

Privacy: Helms Home Care respects your privacy and handles information received through SMS communications in accordance with applicable privacy requirements and Helms Home Care privacy practices. SMS messages are not guaranteed to be completely secure. While Helms Home Care takes reasonable measures to protect communications, information transmitted by text messaging may be subject to risks associated with electronic communication.

No Sharing: SMS consent information will not be shared with third parties or affiliates for marketing or promotional purposes.

